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December 17, 2010

To whom it may concern:

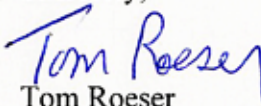
I have known Louis Ripberger since 1973. He has visited Otto Engineering on several occasions and I have enjoyed and benefited from his inputs and recommendations on Quality and Six Sigma.

Several employees of Otto Engineering have received training at Motorola University delivered by Mr. Ripberger. They were very impressed with his instructional presentation. Their feedback indicates he was very helpful in answering their questions specific to applications within their areas of work.

In 1994, Otto Engineering applied for the Malcolm Baldrige Award. Mr. Ripberger led our effort to complete the application process. Mr. Ripberger provided consulting and training to our employees as they prepared the information to be included into the application. His assistance was of tremendous value to us in doing this work. We would not have completed the process without his leadership.

I will continue to utilize Louis when I need any technical training for my staff. I have confidence that he will do an excellent job and will bring in others if he is not knowledgeable on a particular subject.

Sincerely,



Tom Roeser
President